# **CTM Profiles: Quick Start Guide**

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## **GETTING STARTED**

Upon your initial login to CTM Profile, you will be prompted to set a new CTM Profiles password and then read and accept the data protection/privacy policy. You will only be asked to do this on your initial login.

| Um | brella Faces   |                         |                 |  |  |
|----|--|-------------------------|-----------------|--|--|
|    | Change password New password Confirm password Confirm password Confi | pataword<br>Im pataword | Change password |  |  |
|    |  |                         |                 |  |  |



Read and accept the user Privacy Policy to view and update your profile. (You will only have to accept the policy the first time you login.)

## **Travel Profile Update**

Please review and complete the sections below:

| Seneral                 |                         |     | Travel document          | ts                    |   | Preferences          |   |               |
|-------------------------|-------------------------|-----|--------------------------|-----------------------|---|----------------------|---|---------------|
| Company                 | USA Client Demo         |     |                          |                       |   | Seat Request         |   |               |
| Gender                  | Male                    | •   |                          | Passport(s)           |   |                      |   | · · ·         |
| Title                   | •                       | T   | Nationality              |                       |   |                      | We do our best to accommodate requests but can<br>them. | not guarantee |
| Legal First name        | Travis                  |     | Passport po              | Nationality           | Q | Meal Request         |   | •             |
| legal Middle name       | Demo                    |     | Irrus data               | Passport no.          |   | Smoker               |   |               |
| egal Last name          | Miles                   |     | issue date               | Issue date            |   | Web card             |   | •             |
| uffix (Jr, Sr, III)     |                         |     | Issue place              | Issue place           |   |                      | Fraguent flyer  |               |
| ate of birth            | 01 (00 (1990            |     | Issue country            | Issue country         | Q |                      | Trequent liver  |               |
| tizenship               |                         |     | Expires                  | Expires               |   | Airline              | Select a carrier  | •             |
| anguage                 | United States           |     | Primary Passport         | 2                     |   | Number               |   |               |
| hone business           | English (United States) |     |                          | Add new               |   | DIN                  | Number  |               |
| hone home               | +1 • 555-555-1212       |     |                          | Visa Information      |   | FIX                  | PIN   |               |
| vobile                  |                         |     | Country                  |                       | 0 |                      | Add new   |               |
| -mail                   | + + + 555-555-1313      |     | Number                   | Country               | 4 |                      | Hotel Program   |               |
|                         | demogettemaeinc.com     |     | issue date               | Number                |   | Hotel guarantee      |   | · •           |
|                         | Credit cards            |     |                          | Issue date            |   |                      |   |               |
| ard type                | Visa                    | × × | Expires                  | Expires               |   | Hotel chain          | Select a hotel chain                                    | •             |
| reditcard no.           | 445070CVAZRJ9259        |     | Entry type               | 12                    | Y | Customer number      | Customer number   |               |
| xpiration               | 04 / 20                 |     | Linked passport          | 2                     | T | Customer request     |   |               |
| emark                   | Air Card                |     |                          | Add new               |   |                      | Add new   |               |
| se as form of<br>ayment |                         |     |                          | Identification cards  |   |                      |   |               |
|                         | Add new                 |     | -                        |                       |   | Guarantee rental car | Car Program   |               |
|                         |                         |     | Country                  | Country               | Q |                      | -   | <b>T</b>      |
| riority Remarks         | Priority Remarks        |     | Number                   | Number                |   | Company              |   |               |
|                         |                         |     | Issue date               | Issue date            |   | Company              | Select a rental company                                 | T             |
|                         |                         |     | Expires                  | Expires               |   | Customer number      | Customer number   |               |
|                         |                         |     |                          | Add new               |   | Customer request     | Customer request  |               |
|                         |                         |     |                          |                       |   |                      | Add new   |               |
|                         |                         |     |                          |                       |   | Carrier preference   | Carrier preference (2-letter-code)                      |               |
|                         |                         |     | Known Traveler<br>Number | Known Traveler Number |   | Car Type - Vehicle   |   |               |
|                         |                         |     | Redress Number           | Redress Number        |   | Category             |   | •             |
|                         |                         |     |                          |                       |   | Car Type - Body Type |   | <b>v</b>      |

#### SAVING PROFILE CHANGES AND BOOKING TRAVEL ON LIGHTNING

\*\* When editing the Traveler Profile make sure to click Save, before leaving the page or timing out of the site.

\*\*\* If the profile requires any updates to an un-Editable field, please email CTM Online Support, for assistance.

#### inistration Arranger / Assistance anger / Assistance Q Travis Miles Add new Approver prover Q Approver Add new Emergency Contact st name First name ame Surname E-mail loyment Information loyee ID Employee ID Center Cost Center artment Department Title Job Title

Save

ARE! Changes apply to new bookings only!

For additional information or assistance please contact Online Technical Support at 1-877-208-1396, or email at **na.online@travelctm.com**.

