



# VCU Procurement Services

## Virginia Commonwealth University University Purchasing Contract Summary Sheet

<b>Commodity:</b> Telephone Survey Research Services	<b>Contract Number:</b> 8077814AA
<b>Vendor:</b> Issues & Answers, Inc.	<b>Period / Renewals:</b> 02/01/2022- 01/31/2023 One (1) One (1) Year Renewal Remaining
<b>Address:</b> 5151 Bonney Road Virginia Beach, VA 23462	<b># of Vendors:</b> 1 of 3 Vendors Awarded
<b>Contact:</b> Pamela Jenkins, Project Pricing Manager	<b>Payment Terms:</b> Net 30
<b>Phone:</b> 757-456-1100	<b>Accepts Purchasing Card:</b> Yes
<b>E-Mail:</b> <a href="mailto:pjenkins@issans.com">pjenkins@issans.com</a>	<b>Fax:</b> 757-456-0377
	<b>Website:</b> <a href="http://www.issans.com">www.issans.com</a>

[Contract Pricing](#)      [Contract Document](#) (Excluding Proprietary Information)      [Contract Modifications](#)

### Procurement Process: RFP

**Contract Procurement:** It is the intent of this solicitation and resulting contract(s) to allow for cooperative procurement, at the contractor's discretion. Accordingly, any public body, public or private health or educational institution or lead-issuing institution's affiliated foundations may access any resulting contract(s) if authorized by the contractor.

Participation in this cooperative procurement is strictly voluntary. If authorized by the Contractor(s), the resultant contract(s) may be extended to the entities indicated above to purchase at contract prices in accordance with contract terms. Upon request, the Contractor shall notify the lead-issuing institution in writing of any entities accessing the contract. No modification of this contract or execution of a separate contract is required to participate. The Contractor shall provide usage reports for all entities accessing the Contract upon request. Participating entities shall place their own orders directly with the Contractor(s) and shall fully and independently administer their use of the contract(s) to include contractual disputes, invoicing and payments without direct administration from the lead-issuing institution. The lead-issuing institution shall not be held liable for any costs or damages incurred by any other participating entity as a result of any authorization by the Contractor to extend the contract. It is understood and agreed that the lead-issuing institution is not responsible for the acts or omissions of any entity, and will not be considered in default of the Agreement no matter the circumstances. Use of this contract(s) does not preclude any participating entity from using other contracts or competitive processes.

**Note:** Please reference the contract number on purchase requisitions, purchase orders, and when contacting the vendor.

VCU Purchase Order #	Contract Type:	SWaM Class	Report SWaM	eVA	Category
NA	RFP	S	Yes	Yes	Services